



Funds Management Services

Since 1980, America's Charities has distributed more than \$700 million for more than 20,000 nonprofits nationwide. Receiving, reconciling and distributing employee-designated donations has been a core competency since our inception. Each year, we process over 1 million transactions and send approximately 40,000 payments to qualified nonprofits.

Our Standard Funds Management Services Include:



Efficient Data Aggregation:

We collect and compile employee donations and information based on data generated and provided by:

- Our client organizations and partner's clients
- Partners and sources such as credit card companies, PayPal, etc.



Risk Mitigation:

To safeguard donations we:

- Reconcile funds received against donor designations based on partner-provided data
- Ensure all charities receiving donations are qualified and in good standing with the IRS at the time of distribution and not on the Office of Foreign Assets Control (OFAC) list
- Notify our partner of any charities designated by donors that are no longer qualified to receive donations
- Contact donors about re-designating their gift if their original designated charity is no longer qualified to receive donations (America's Charities will make two attempts to contact the donor.)



Accurate and Timely Funds Distribution:

To ensure accurate and timely disbursement of donations to designated charities we:

- Disburse funds to donor-designated charities each month
- Do **not** require a minimum amount to be reached before a disbursement is made, nor does America's Charities charge any extra fees for paper checks
- Manage returned checks/payments from charities by conducting additional research to verify proper address and contact information of the designated charity, and then reissue payment



Extensive Reporting & Help Desk Support:

For partners' strategic purposes and for donors' peace of mind we:

- Provide multi-channel support – *phone, email, or online chat* – to assist donors with questions about their donations (our support team has a 95% satisfaction rate)
- Give charities access to reports and Help Desk support regarding the disbursements made from donors using the partner's technology platform
- Provide partners with status updates and reports of donation disbursements

